

Getting to know your device

Lanyard hole

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LED light

SOS button

Microphone

Call button

Silent mode button

Charging contacts

Charging contacts

SOS button

LED light

Set contact number via text message

You can set up to **10 contacts**. These are programmed by sending text commands to your alarm.

SMS command format:	A<Contact No.>,<Send text message yes/no>,<Call yes/no>,<Phone number>
Format Description:	<b>Contact No. Value:</b> 1-10 <b>Text:</b> 0 – Do not receive SMS when there is an alarm 1 – Receive SMS when there is an alarm <b>Call:</b> 0 – Do not receive Call when there is an alarm 1 – Receive Call when there is an alarm <b>Example:</b> <b>A1,1,1,012345678</b> <b>Example Description:</b> I want to call SOS to number "012345678" in an emergency and send him/her an emergency message.

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Please make sure there are no spaces anywhere in your text message.

Setting the fall detection sensitivity

The device offers 1 to 9 sensitivity levels, with higher numbers indicating greater sensitivity. The default level is set to 5. When the device detects a fall, it will automatically call and send a text message to the contacts.

SMS command format:	FL<ON/OFF>,<Sensitivity level>,<Call Yes/No>
Format Description:	<b>ON/OFF:</b> 0 – Fall down alarm off 1 – Fall down alarm on <b>Sensitivity Level: 1-9</b> 1 – least sensitive 9 – most sensitive <b>Call Yes/No</b> 0 – Do not receive a call when there is an alarm 1 – Receive call when there is an alarm <b>Example:</b> <b>FL1,6,1</b> <b>Example Description:</b> Turn on fall detection, with a detection sensitivity of level 6. When the device detects a user falling, it will call the SOS contact.

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Please make sure there are no spaces anywhere in your text message.

Acquiring Location


To obtain an initial location for the device's features, use it outdoors or near a window with a clear view of the sky. This will help the device connect to the satellites and acquire a location fix. Please note that this may take a few minutes, as environmental factors such as weather, obstructions, or signal interference can affect the connection.

SMS command format:	<b>loc</b>
Description Reply	After send LOC, device will be looking for the signal of Bluetooth, WIFI and GPS. If Bluetooth location is fixed, device will stop searching WIFI and GPS signal. <b>GPS Loc!</b> Now: Loc Time:01/09/2021 13:59:54 Speed:0km/h Altitude:86.6 Battery:17% www.google.com/maps?q=22.6537246,114.0005838

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Please make sure there are no spaces anywhere in your text message.

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Charge your device

There are two ways to charge your device.

Charging base

- Place the device on the charging base.
- Connect the USB cable from the charging base to the AC adaptor.

The charging base light will glow when charging and turn solid when fully charged.

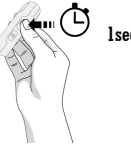
TIP

When using the device for the first time, please fully charge the battery for around 2–3 hours.

TIP

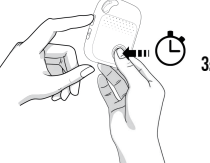
When the battery level falls below 20% it will send a low battery warning message to recipients on the contact list via text message.

Switching device on and off



1sec.

- To turn the device on: press the side CALL button for 1 second, all the LEDs will flash rapidly. The device can also be turned on automatically by charging via magnetic USB cable or place it into the docking station.



3sec.

- To turn the device off: press and hold the side CALL button and SOS button together for 3 seconds until the LEDs turn off.


What do the lights mean?

Pendant - Cellular signal indicator--Green

Green	Light shows a single flash rapidly every 3 seconds	Light shows a double flash rapidly every 3 seconds
Meaning	The device has a stable cellular signal	The device is registered to the cellular network

Positioning indicator--Blue

Blue	Light shows a single flash rapidly every 3 seconds	Light shows a double flash rapidly every 3 seconds	Light off
Meaning	The device has no latest location fix	The device has latest location fix	The device is not fixing the latest location



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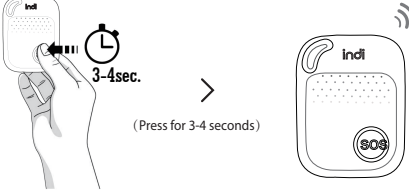
National Customer Service Centre  
Ph: 1300 551 991  
techsupport@ness.com.au

BASE - Power indicator--Red

Red	Light on (solid)	Light shows a double flash rapidly every 3 seconds
State	Device has been fully charged	BLE connected

Red	Light blinking quickly	Red off or blinking slowly
State	Battery power is lower than 20%	The device is charging

Activating an SOS alarm



3-4sec.  
(Press for 3-4 seconds)

When you need help, press the SOS button for 3-4 seconds until you hear a voice prompt, indicating an SOS alarm. This starts the sequence of sending a "help me!" text message to your emergency contact numbers followed by the outgoing calls.

If the device fails to connect to the first number, it will call the second number after a delay of 10 seconds. In case the second number fails to be connected as well, the system will connect to the third number etc.

- Between each call, there will be a 10-seconds delay, during which time, the user can stop the call sequence or prevent a possible false alarm by pressing the SOS button.
- Use the side buttons +/- to adjust the sound volume during a call.

TIP

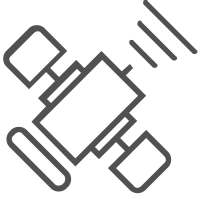
Please remember to program in your emergency contact numbers. It is not mandatory for all ten authorized numbers to be set, however a minimum of one must always be set.

TIP

Please be patient during the call sequence. There can be short delays when the alarm calls your contacts which might be out of range or delivered to recipients' voicemail.

Getting a GPS fix

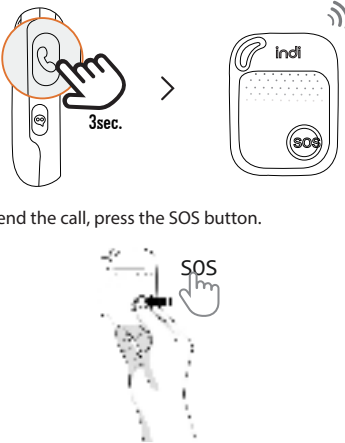
- To get an initial location for the GPS features, use outdoors or near a window so the device can get a fix on the satellites. This could take a few minutes depending on your environment.



GPS

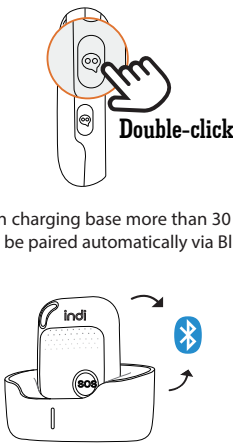
Making a normal phone call

- To make a call, press the CALL button for 3 seconds and you will hear a beep, and then it will dial the defined number.
- To end the call, press the SOS button.



Silent mode button

- Double-click this button to turn off voice warnings; double-click once more to turn voice warnings on.
- Put device on charging base more than 30 seconds, and they will be paired automatically via Bluetooth.



Specifications:

- Part No: 106-355
- Dimension: 62mm\*47mm\*17mm
- Weight: 53g
- Battery: Rechargeable, 3.7V, 950mAh
- Charging voltage: 5V DC
- Waterproof: IP67
- 4 locating technologies: GPS, BLE, WIFI, LBS

Caution:

Please comply with the instructions to extend the unit's life:

- Don't use or store the unit in dusty places.
- Avoid storing or using if exposed to extreme temperatures.
- Clean the unit with a piece of dry cloth. Don't clean using chemicals or detergents.
- Don't disassemble or refit the unit.
- Never use other batteries as it may cause severe damage.

Warning: Keep the IMEI and SIM card details private to maintain security.

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Pendant

