

SIM card



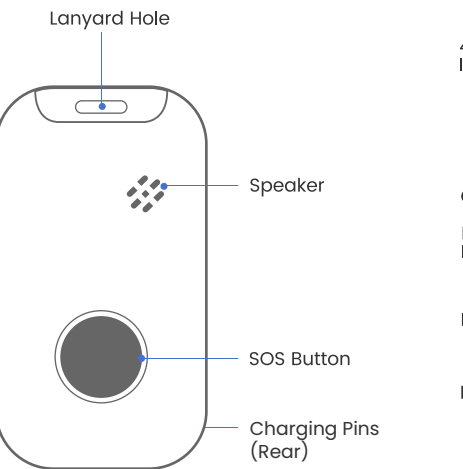
Ness SIM is pre-fitted.
Easy activation on a
competitive Ness SIM Plan.



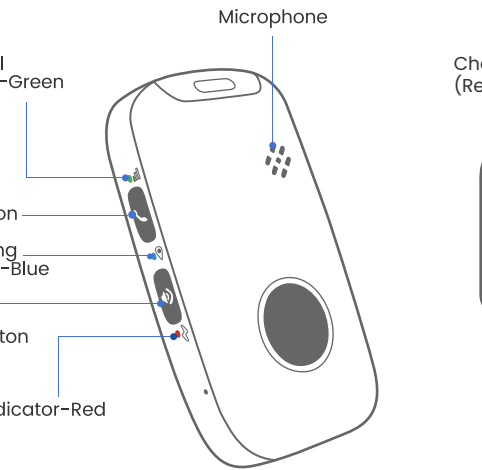
activate.ness.com.au

Getting to know your device

Front

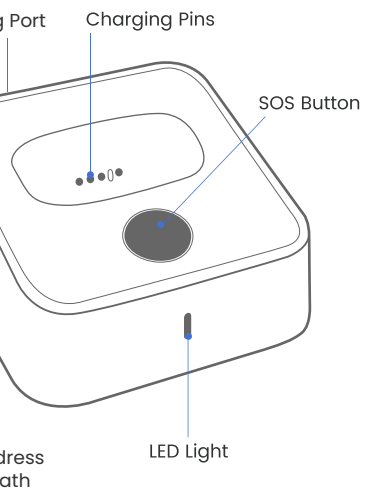


Side



Charging Base

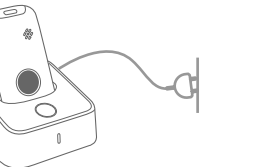
Front



Charge your device

There are two ways to charge your device.

01 Charging using the charging base.



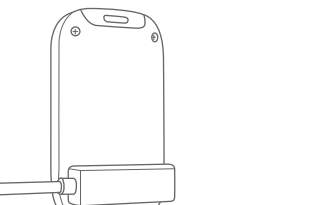
Place the device on the charging base.
Connect the Type-C USB cable from charging
base to the AC adaptor.

Notice:

- For first-time use, fully charge the battery for **2-3 hours**.
- The charging base has no built-in battery. The white light on the base stays on while charging.

Charge your device

02 Charging with the magnetic USB cable (optional).



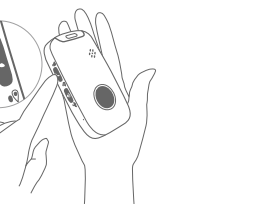
When placing the magnetic USB cable on the
device charging contacts make sure it is
positioned correctly.

Notice:

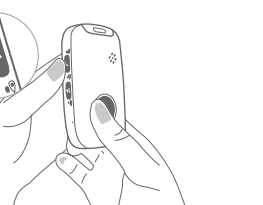
The power indicator (red light) should blink
when charging and remain solid when fully
charged.

Switching device ON and OFF

- Turn on the device: press the CALL button for 1 second, all the LEDs will flash rapidly. The device can also be turned on automatically by charging via a magnetic USB cable or put the device into the charging base.



- Turn off the device: press and hold the side button and SOS button together for 3 seconds until the LEDs turn off.



What do the lights mean?

4G LTE Signal Indicator-Green

Slow Flashing	OFF
The device is connected to the network	Invalid SIM Card

Positioning Indicator-Blue

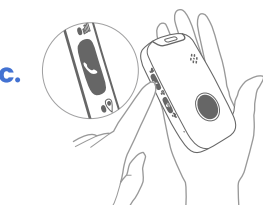
Slow Flashing	OFF
Location Acquired	Positioning failed

Power Indicator-Red

Rapid Flashing	Slow Flashing	OFF
Battery level below 20%	Charging	Battery level above 20%

Making a phone call

- To make a call, press the CALL button for 3 seconds and you will hear a beep, and then it will dial the defined number.



- To end the call, press the SOS button.



Silent mode

Double-click the mute button to **turn off voice warnings**; double-click once more to **turn voice warnings on**.



Double-Click



Safety Tips

According to the FDA, those wearing a pacemaker can still safely use a mobile device. here are some precautions to take when using a mobile alarm device:

Maintain Distance: Try to keep the mobile alarm device at least 10 cm (3.94 inches) from the pacemaker to minimize potential interference.

Consult a Doctor: It is advisable for the user to seek advice from a cardiologist or specialist before using the mobile alarm device to ensure safety.

Consider Alternative Wear: Consider wearing the device on a wristband or clothing clip instead of using a pendant around the neck.

Monitor Body Response: Users should pay close attention to any unusual bodily reactions, such as irregular heartbeat, while wearing the mobile alarm device. Our device power level is 4600GS ±300.

Specification:

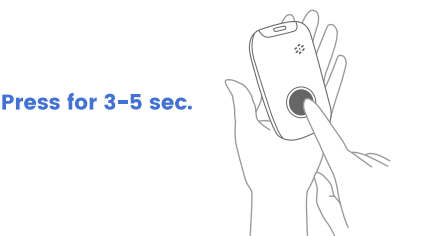
- Dimension: 67.3mm*37.7mm*15mm
- Weight: 43g
- Battery: 3.7V, 720mAh (Li-Polymer)
- Charging voltage: 5V DC
- Waterproof: IP67
- 4 locating technologies: GPS, Bluetooth, Wi-Fi, LBS



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Activating an SOS alarm



Press for 3-5 sec.

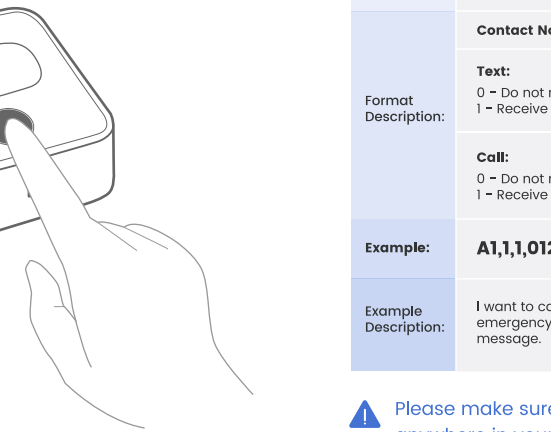
01 When you need help, press the SOS button for 3-5 seconds until you hear a voice prompt, indicating an SOS alarm. This starts the sequence of sending a "help me!" text message to your emergency contact numbers followed by the outgoing calls.

02 If the device fails to connect to the first number, it will call the second number after delay of 10 seconds. In case the second number fails to be connected as well, the system will connect to the third number, etc.

Activate SOS alarm via Charging Base

Pressing the SOS button for 3-5 seconds on the charging base can trigger the SOS alarm process.

Press for 3-5 sec.



Set contact number via text message

You can set up to **10 contacts**. These are programmed by sending text commands to your alarm. You do not have to use all 10 contact.

SMS command format:	A<Contact No.>,<Send text message yes/no>,<Call yes/no>,<Phone number>
Format Description:	Contact No. Value: 1-10
	Text: 0 - Do not receive SMS when there is an alarm 1 - Receive SMS when there is an alarm
	Call: 0 - Do not receive Call when there is an alarm 1 - Receive Call when there is an alarm
Example:	A1,1,1,012345678
Example Description:	I want to call SOS to number "012345678" in an emergency and send him/her an emergency message.

Please make sure there are no spaces anywhere in your text message.

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Delete a contact number via text message

How to delete a programmed contact number.

SMS command format:	removeA<Contact No>
Format Description:	Contact No. Value: 1-10
	Example: removeA2
	This example deletes contact number 2

Please make sure there are no spaces anywhere in your text message.

Check numbers via text message

Check the programmed contact numbers.

SMS command format:	A?
Format Description:	Send the command above
	Example: A?
	The device will respond by text with a list of the programmed contact numbers and their attributes.

Please make sure there are no spaces anywhere in your text message.

Set allowed call-in numbers via text message

For security and to prevent nuisance calls, the device can be programmed to only accept calls from numbers in the programmed contact list.

SMS command format:	callin<yes/no>
Format Description:	Call in: 0 - Any number can call in (Default) 1 - Only programmed numbers can call in
	Example: callin,1
	The device will only accept calls from phone numbers in the contact list.

Please make sure there are no spaces anywhere in your text message.

Setting the fall detection sensitivity

The device offers 1 to 9 sensitivity levels, with higher numbers indicating greater sensitivity. The default level is set to 5. When the device detects a fall, it will automatically call and send a text message to the contacts.

SMS command format:	FL<ON/OFF>,<Sensitivity level>,<Call Yes/No>
Format Description:	ON/OFF: 0 - Fall down alarm off 1 - Fall down alarm on
	Sensitivity Level: 1-9 1 - least sensitive 9 - most sensitive
	Call Yes/No 0 - Do not receive a call when there is an alarm 1 - Receive call when there is an alarm
Example:	FL1,6,1
Example Description:	Turn on fall detection, with a detection sensitivity of level 6. When the device detects a user falling, it will call the SOS contact.

Please make sure there are no spaces anywhere in your text message.

Acquiring Location

To obtain an initial location for the device's features, use it outdoors or near a window with a clear view of the sky. This will help the device connect to the satellites and acquire a location fix. Please note that this may take a few minutes, as environmental factors such as weather, obstructions, or signal interference can affect the connection.

SMS command format:	loc
Description Reply	After send LOC, device will be looking for the signal of Bluetooth, WIFI and GPS, if Bluetooth location is fixed, device will stop searching WIFI and GPS signal.
	GPS Loc! Now: Loc Time:01/09/2021 13:59:54 Speed:0km/h Altitude:86.6 Battery:17% www.google.com/- maps?q=22.6537246,114.0005838

Please make sure there are no spaces anywhere in your text message.

Disclaimer:

Automatic Fall Detection

By using this alarm you confirm that you understand that using the automatic fall detection feature of this product does not guarantee that 100% of falls will be detected (even some dangerous-heavy falls). Falls can come in many different forms, due to limitations of the technology used, and attempts to minimise false alarms, we recommend that the user manually activates the device whenever possible. The fall detection technology in this product does not allow the analysis and interpretation of all fall situations. Soft falls, slumping falls, descent controlled falls against a wall or a chair, etc... may not be detected by our products.

We accept no liability for the failure of the automatic fall detection not detecting a fall event.

IP67 Waterproof

The device's waterproof rating is IP67.

We do not recommend using the device in showers or exposing it to substances like soap, saltwater, or other corrosive elements, as these may reduce water resistance or cause damage over time.



indi-2 Pendant

