

ARE YOU READY FOR IP MONITORING?

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OVERVIEW

IP monitoring formats are fast becoming the industry standard for back-to-base alarm monitoring replacing older analogue formats.

As a result many central stations have either retired their analogue receivers or are favouring IP formats such as ArmorIP making it the right time to switch over your Ness panels.

WHAT SHOULD YOU DO?

If you have Ness D8/D16XCEL4G control panels reporting back-to-base using ContactID we recommend switching to ArmorIP as soon as possible. See the detailed explanation on the following pages.

Your Ness D8/D16XCEL4G panels are ArmorIP capable out of the box!

To make the change you simply need to re-program your panel - this can be done locally by keypad or remotely by SMS. Refer to the Product Bulletin on the following pages.

Checklist for installers:

- Your D8 or D16 XCEL4G panel is version 11.5 (or later)
- The panel is fitted with an active SIM card.
- Of course you need to know the panel's Master Code and Installer Code.
- Contact your central station and request the data you'll need to program in your panel/s.
 - ArmorIP Account Number.
 - ArmorIP IP address or URL, and the port number.
- Once re-programmed, send test calls as per the monitoring company's test procedures.

COMPATIBLE CENTRAL STATIONS

IP monitoring is supported by many ASIAL graded central stations, such as:

Company	Phone	24hr Control Room Phone	Email
BENS	(02) 8745 9815	1300 130 515	controlroom@bensecurity.com.au
CMS	(02) 9809 9288	1300 655 009	monitoring@centralmonitoring.com.au
PAULTEC	1300 652 700	1300 655 365	controlroom@paul-tec.com.au

Please Note that Ness does not endorse any specific central station/s. This is simply a short list of central stations known to support ArmorIP. The list is by no means comprehensive as there are many central stations offering IP monitoring.

FURTHER DETAILS & CONTACTS

For further details and programming instructions refer to the Product Bulletin on the following pages or contact Ness Tech Support, Ph: 1300 551 991 or email: techsupport@ness.com.au