PRODUCT BULLETIN

Date	14/05/2024		
PRODUCTS AFFECTED			
Part Number	114-256B	DS-PDP15P-EG2-WB(B)	Older than V1.4.5 build240323
	114-257	DS-PDC15-EG2-WB(B)	Older than V1.4.5 build240323
	114-261	DS-PDMC-EG2-WB(B)	Older than V1.4.5 build240323
	114-274	DS-PDMCK-EG2-WB(B)	Older than V1.4.4 build240327
	114-252	DS-PT1-WB(B)	Older than V1.4.3 build240328
Description	Various AX PRO Wireless devices		
ISSUE	Some devices may not enter sleep mode resulting in faster than expected battery drain.		
DETAIL	Remedy by firmware update.		
REMEDY	Upgrade the device/s firmware via Hik-Connect app or web browser as per the following pages.		

How to update AX Pro detector and Peripheral via Hik-Connect app
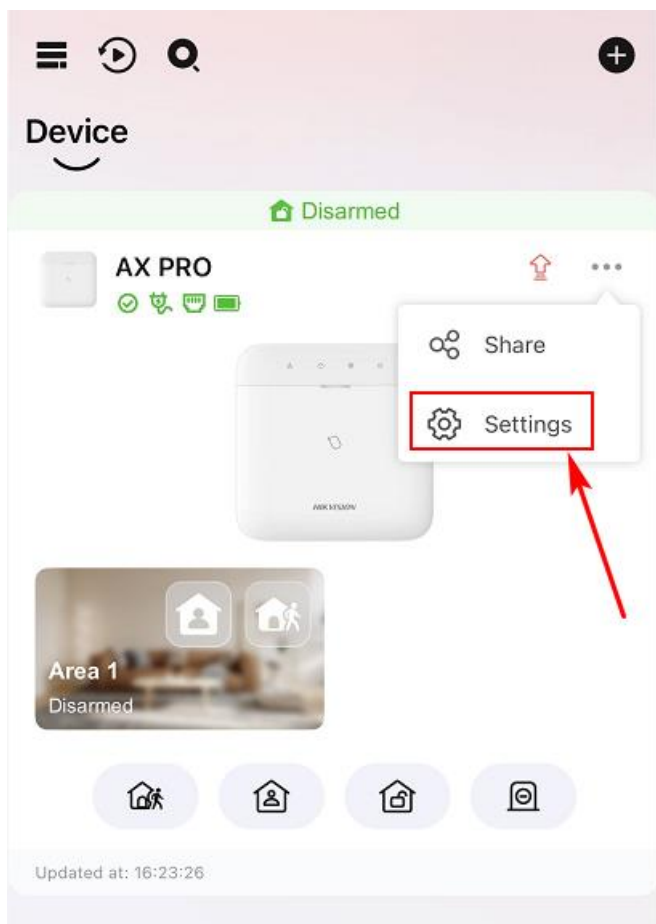
Function Explanation

Following the steps as shown in this document, user can upgrade Ax Pro detector and peripheral via Hik-connect app.

Device information

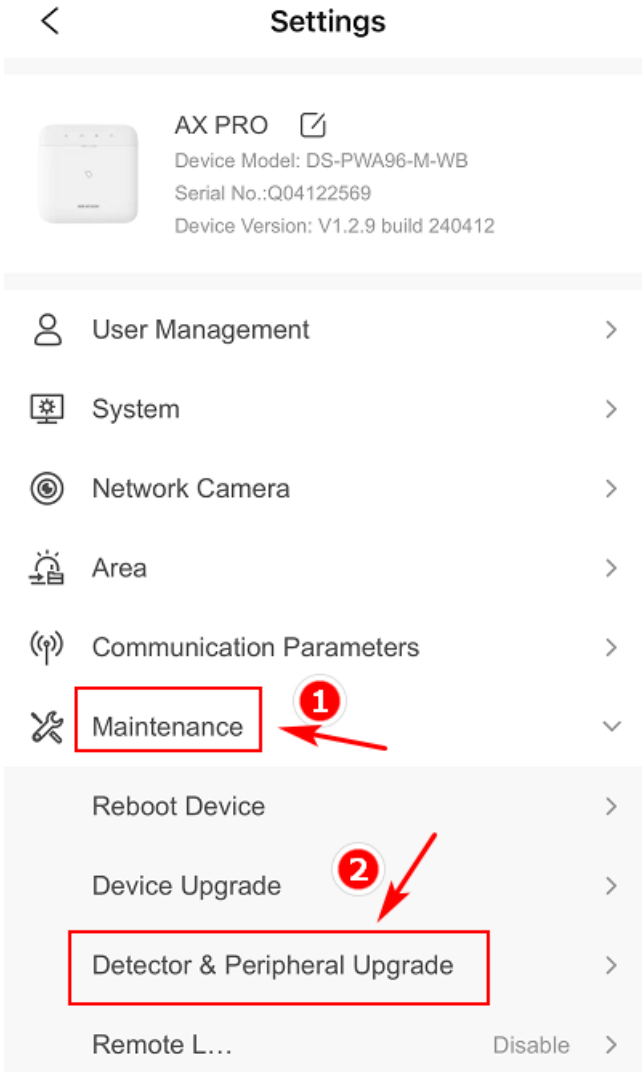| Device type	Model	Version
Axpro panel	DS-PWA96-M-WB	V1.2.9 build 240412
Wireless PIR detector	DS-PDP15P-EG2-WB	NA
Hik-connect mobile app		

Configuration

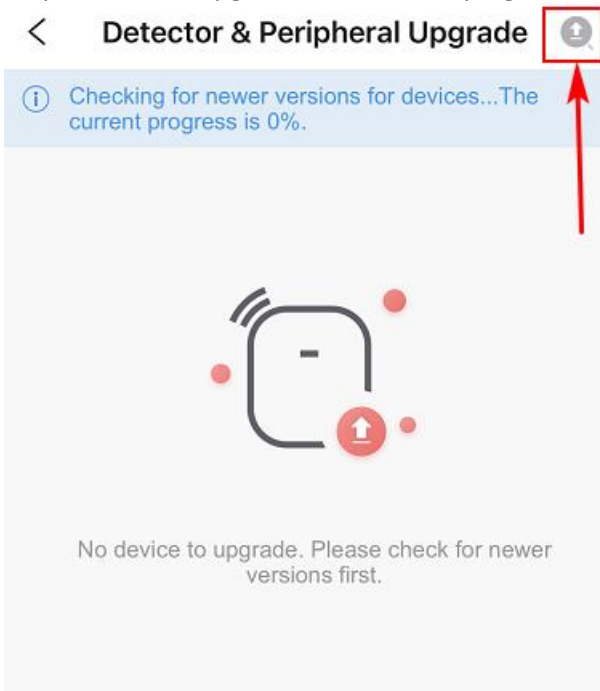Step 1: Add Ax Pro panel to Hik-Connect app, then click 'Settings'.

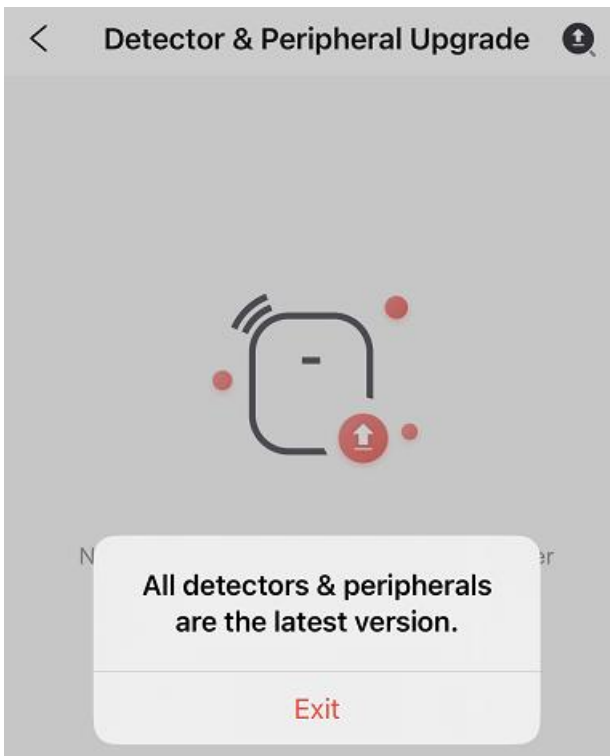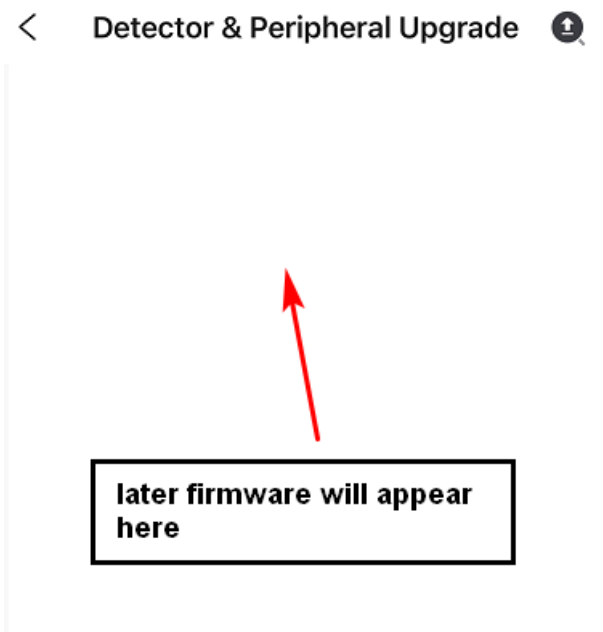Step 2: Click 'Maintenance', then select 'Detectors & Peripheral Upgrade':

<   **Settings**

AX PRO ☑
Device Model: DS-PWA96-M-WB
Serial No.:Q04122569
Device Version: V1.2.9 build 240412

👤   User Management   >

🖳   System   >

◎   Network Camera   >

🔔   Area   >

((•))   Communication Parameters   >

✖   **Maintenance**   **①**   ∨

     Reboot Device   >

     Device Upgrade   **②**   >

     Detector & Peripheral Upgrade   >

     Remote L…   Disable   >

Step 3: click the upgrade icon at the top right corner, then it will start to search the available later firmware automatically.

<   **Detector & Peripheral Upgrade**   [⬆]

ⓘ Checking for newer versions for devices…The current progress is 0%.

No device to upgrade. Please check for newer versions first.

Step 4: If there is no later firmware, the message pops up like below:

Step 5: if there is later firmware available, it will appear and click 'Upgrade' to continue.

How to update AX Pro detector and Peripheral via the web browser
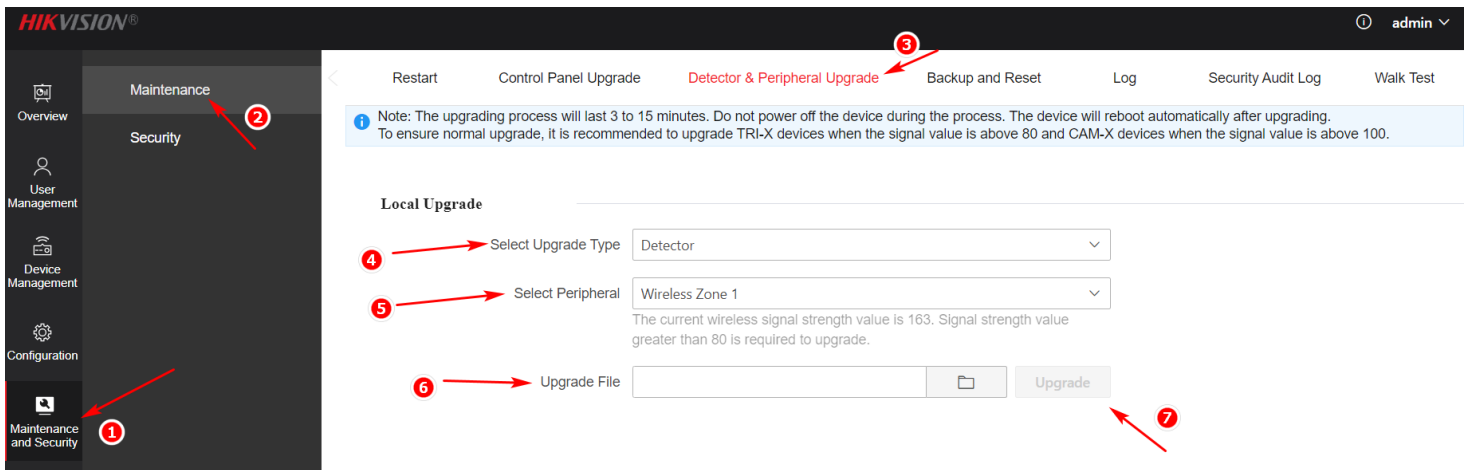
Function Explanation

Following the steps as shown in this document, user can upgrade Ax Pro detector and peripheral via web browser.

Device information

Device type	Model	Version
Axpro panel	DS-PWA96-M-WB	V1.2.9 build 240412
Wireless PIR detector	DS-PDP15P-EG2-WB	NA

Configuration

Log in Axpro panel via web browser, then go to 'Maintenance and Security' – 'Maintenance' – 'Detector & Peripheral Upgrade' – select upgrade type – select peripheral – upload firmware – click 'Upgrade'.