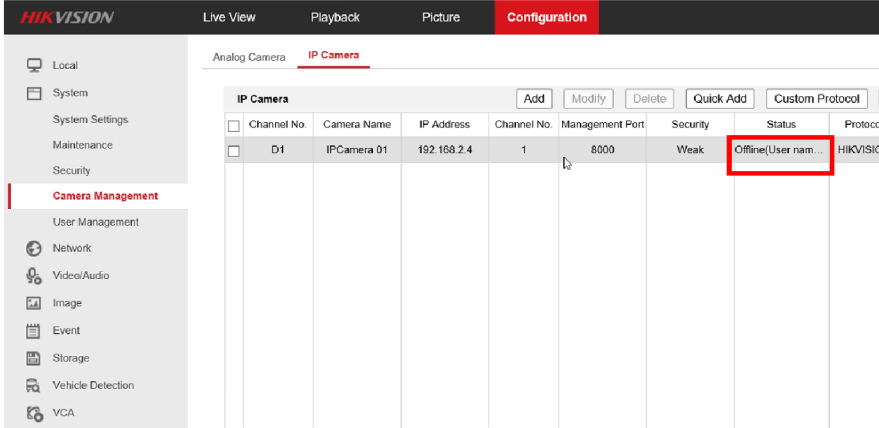


# PRODUCT BULLETIN

Date	20/09/2021
PRODUCTS AFFECTED	
PART NUMBER	104-082B
PRODUCT/S	Hikvision TVI DVRs, various models. Current Ness Part No. 104-082B
AFFECTED FIRMWARE	V4.21.102, V4.20.102, V4.21.004
ISSUE	<p>The DVR allows auxiliary IP Cameras (IPC) to be added and operate normally however the IPC will be offline and all configurations lost after DVR reboot. All channel parameters must be reconfigured.</p> 
DETAIL	
REMEDY	<p>Upgrade the DVR firmware then reconfigure the IPC(s)</p> <p><a href="https://drive.google.com/file/d/1OPJ8a5_rlJaMCSvhFWpFBJf8rsG96YZR/view?usp=sharing">https://drive.google.com/file/d/1OPJ8a5_rlJaMCSvhFWpFBJf8rsG96YZR/view?usp=sharing</a></p>
NOTE	<p>The DVR in question has 16 Analogue video channels which are unaffected. This notification applies only to IP cameras configured on the DVR.</p>

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